



Monthly Report

October 2022



CE Learning Stats

Monthly report - External Users	May	June	July	August	September	October	November	December
Users Registered	569	585	675	706	721	733		
Teams Registered	174	176	194	198	199	201		
External users in the month	Not Reported	Not Reported	Not Reported	Not Reported	192	207		
Teams using CE learning in the month	Not Reported	Not Reported	Not Reported	Not Reported	33	43		
Modules Completed	235	285	312	377	604	547		
New Users Registered	Not Reported	9	76	54	15	12		
New Teams Registered	Not Reported	2	14	3	1	2		
Monthly report - Internal Users	May	June	July	August	September	October	November	December
Users Registered	53	54	53	56	56	56		
Modules Completed	207	201	81	69	222	113		

New Brokers added to CE Learning in October

1. Guildhall Brokers & Consultants Ltd
2. Renovation Plan t/as Aston Lark

Course Stats

- Between 1st – 31st October, **660** courses were completed by Internal & External Users (**826** – Sept 2022)

The top 6 courses were:

1. Anti Money Laundering – **25** users completed this course
2. Treating Customers Fairly (TCF) – **24** users completed this course
3. Bribery Act – **21** users completed this course
4. GDPR (General Data Protection Regulation) – **18** users completed this course
5. Customer Service Success – **16** users completed this course
6. FCA Regulations: Complaint Handling – **14** users completed this course

Social Media

I have had an excellent quote for social media.

Cora Balfour of Brady Insurance Services:

"CE Learning has excellent courses which have helped me increase my insurance knowledge. The courses are simple to follow and well designed which keeps the learning engaging."



The social media theme was given an Autumn theme
The LinkedIn post can be viewed by [clicking here](#).

Stats:

495 Impressions
40 Engagements = 8.1% Engagement rate
19 positive reactions
6 reposts

New course posts for social media

This course is definitely beneficial for any staff dealing with customers, especially those handling complaints.

You can access the course by clicking here: <https://lnkd.in/ejgY2jUk>

Alternatively, If you want to find out more about the free online learning platform from Commercial Express click here: <https://lnkd.in/eASUJHDu>

#elearning #education #onlinelearning #learning #learn #online #teaching #onlinecourses #onlineclasses #training #distancelearning #digitallearning #onlinetraining #technology #onlinecourse #virtualelearning #elearningdevelopment #educationmatters #remotelearning #elearningtips



LATEST COURSE...

FCA Regulations - Complaint Handling



CE Learning - Latest Course

You and 16 others 8 reposts



Commercial Express
1,986 followers
3d · 🌐

New course – Public Liability (PL) Excess of Loss scheme now live on CE learning

...see more



LATEST COURSE...

PL (Public Liability) Excess of Loss

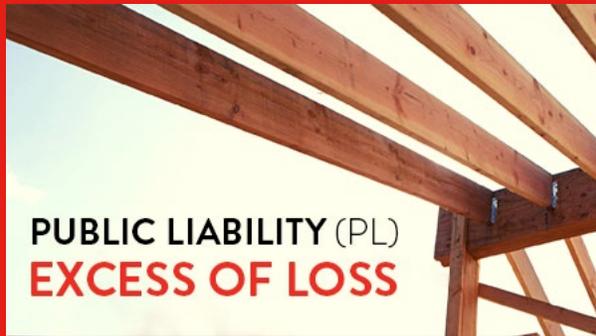


Latest Course - PL Excess of Loss

You and 11 others 5 reposts

Like Comment

Further Information



Live:

PL Excess of Loss

New course in the new CE Learning style with easier navigation.



In Review:

ARAG Optional Extras

New course in the new CE Learning style.

[Click Here](#)



Thank You

N Taylor

eLearning Developer

Learning & Development

ce.litmos.com/home/dashboard

CE LEARNING 100% FREE! FOR CE BROKERS

Welcome, Nicholas Taylor

Theft and Money Insurance

Assigned Training Metrics Total 9

- To do: 8
- Overdue: 3
- Completed: 1

Leaderboard View All

Leaderboard For All Users

Rank	Name	Badges	Points
1	Nicholas Taylor	1	0
1	Lauren Wilson	364	2187.00
2	Lisa Corke	381	2107.00
3	Nicole Ingram	301	1887.00

News

Congratulations to our Learner of the Month for March 🌟

Matthew Fazackerley of Onesure Insurance
He wins a £50 amazon voucher

Terms & Conditions

"Welcome aboard!"

An Introduction to Learning & Development

Compliance Excellence